



Եվրոպայում անվտանգության և  
համագործակցության կազմակերպություն  
Երևանյան գրասենյակ



The project is  
funded by the  
European Union

The project is co-funded by the  
OSCE Office in Yerevan

Implementer:  
Armenian Lawyers  
Association

Partner:  
Freedom of Information  
Center of Armenia

Implementer:  
Centre for Social Technologies

## *“Centre of Condominiums of the Lori Marz” NGO*

### **“Monitoring of Management Processes in Apartment Buildings of Vanadzor” Project Report**

#### **Recommendations’ Road Map**

“Centre of Condominiums of the Lori Marz” Non-Governmental Organization implemented “Monitoring of Management Processes in Apartment Buildings of Vanadzor” Project with funds of small sub-grants provided in the framework of “Multi-Faceted Anti-Corruption Promotion” project implemented by the “Armenian Lawyers’ Association” NGO and the partner “Freedom of Information Center” NGO. Project budget is 597 000 AMD, of which 499 000 AMD was provided by the “Armenian Lawyers’ Association” Non Governmental Organization. Project duration: October 1 – November 30, 2016.

“Multi-Faceted Anti-Corruption Promotion” project is funded by the European Union and co-funded by OSCE Yerevan Office.

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**Vanadzor**

**2016.**

# “Monitoring of Management Processes in Apartment Buildings of Vanadzor”

## Project Report

### 1. Project Narrative Report

| Project implementation week | Activity   |
|-----------------------------|--|
| 1                           | Sources related with the activities of the monitoring objects were specified through meetings and conversations with the owners of the apartments, the residents, the management bodies of the buildings, representatives of Local Government Bodies and structures providing services.  |
| 2                           | A round table with participation of the representatives of Local Government Bodies, Heads and managers was organized. The project objective and expected results were introduced to the participants. “Lori” TV Company covered the meeting. Information (video) on this coverage is available at: <a href="https://www.youtube.com/watch?v=3UDzwuo4h_A">https://www.youtube.com/watch?v=3UDzwuo4h_A</a> :   |
| 3-5                         | Monitoring in randomly selected condominiums. The monitoring was conducted in 3 target groups: <ul style="list-style-type: none"> <li>1. Representatives of Local Government Bodies (12 representatives of the group participated in the survey).</li> <li>2. Representatives of management bodies of Condominiums (45 representatives of the group participated in the survey).</li> <li>3. Residents (443 citizens participated in the survey).</li> </ul> |
| 6- 7                        | Analysis of the monitoring results. In the scope of this analysis <ul style="list-style-type: none"> <li>a. A package of proposals for improvement of management processes of apartment buildings and solution of the identified problems.</li> <li>b. The roadmap for increasing the management efficiency of the apartment buildings was compiled.</li> </ul>  |
|                             | Presentation of the Project Results with participation of the representatives of governing bodies of the marz, Local Self Government and condominiums. The final report presenting the main results of the monitoring and the Recommendations’ Road Map.   |

|   |   |
|---|---|
| 8 | <p>The participants discussed the impact of monitoring results.</p> <p>The package of summary results and recommendations of the monitoring was publicized by the local “MIG” TV Company. Information (video) on this coverage is available at:<br/> <a href="https://www.youtube.com/watch?v=gCA5U7vgPXs&amp;feature=youtu.be">https://www.youtube.com/watch?v=gCA5U7vgPXs&amp;feature=youtu.be</a>:</p> |
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*“Monitoring of Management Processes in Apartment Buildings of Vanadzor” Project Report and Recommendations’ Road Map are attached to this Report as Appendix 1*

## 2. FINANCIAL REPORT

The financial Report of the Project is attached to this Report as **Appendix 2**.

Project Manager:

Bero Arakelyan  
President of “Centre of Condominiums  
of the Lori Marz” NGO

“02” December, 2016