

OPEN GOVERNMENT PARTNERSHIP
Second Action Plan of the Republic of Armenia
(2014-2016)

INTRODUCTION

The Republic of Armenia, proclaimed as a democratic country by the Constitution of the Republic of Armenia, is constantly striving to achieve effective democracy via reforms. In contemporary world, societies require their governments to be open, accountable and effective, expecting more active civic participation in state governance processes.

Based on this imperative, the Government of the Republic of Armenia continues to keep its focus on increasing the effectiveness of the public administration system. It is obvious that on this path our country could not stay apart from the "Open Government Partnership" (hereinafter OGP) process. And in the fall of 2011, Armenia's decision to join the OGP initiative was an indication of Armenia's readiness to ensure the highest level of transparency and accountability in public service. OGP process comprises important part on the Government's agenda being under the direct oversight of the RA Government's staff.

The initiative is an excellent opportunity to have such institutions that promote active citizen participation in decision-making and policy-making processes. The Republic of Armenia has fulfilled its commitments under the OGP-Armenia first Action Plan for 2012-2013. The main provisions were mostly focused on the improvement of the public administration system effectiveness, transparency and accountability, particularly public resource management efficiency, the development of e-government system, improvement of internal audit system, improvement of public procurement processes and transparency, improvement of the quality of public services, further development of freedom of information, transparency of tax administration, fight against corruption, etc.

In this context, it should be stated with confidence that in both volume and implementation of its commitments Armenia remains in a leading position. In this process, the assistance and support of all partners within the framework of implementation of Armenia's obligations are highly valued. The above-mentioned results are summarized in the OGP-Armenia annual self-assessment report, which was published in the fall of 2013.

It should be noted that during these two years Armenia has significantly improved its position by a number of indicators. According to the "Perception of Regulations for SMEs for 2014" report published on 29 October 2013, ranking of "Doing business" of the World Bank and the International Finance Corporation, amongst 189 countries Armenia occupies 37th, improving its position by three points compared to the last year. In August 2013 "Moody" Ranking agency assessed Armenia's rank as "stable" Ba2 instead of the "negative" of the last year.

OPEN GOVERNMENT EFFORTS TO DATE

The Government of the Republic of Armenia remains loyal to its commitment for being more transparent and accountable to its citizens, as a result bringing the governance system in line with their needs and aspirations.

Strengthening state institutions and effective governance system are state priorities, and during the last decade Armenia's authorities have implemented a number of measures in this direction, in particular:

In the participatory and more transparent governance field

- Availability of Government's draft decisions on the internet page even in the period of discussions
- Online broadcasting of Government sessions for journalists
- Availability of oversight results of the Control Chamber of the Republic of Armenia at www.e-gov.am
- Publication of declarations of high-ranking officials on the webpage (www.ethics.am) of the Ethics Commission of High-Ranking Officials
- Review of regulatory normative legal acts (Regulatory "Guillotine" program), easing the burden of regulations on businessmen and citizens by at least two times reducing operational costs

In introducing new principles and approaches to ensure accountability in the state governance system

- Any measure or plan of measures, introduced by a state body should consider clear formulation of program's results, and these results must be measurable
- Government agencies regularly submit performance reports, based on which their work and work of every single employee is estimated

In the field of improving the quality and effectiveness of services

- Extension of country of origin certificate and expertise: now persons exporting up to 2.5 tons of agricultural products shall submit only four documents and get certificate in one working day
- Opportunity of online payment of state fees, local fees, fees charged for services provided by state or local government bodies or administrative fines and taxes prescribed by law
- Reduction of the cumulative period of urban development permissible procedures, in defined cases of building residential houses, removal of requirement for order of design task, design documents and examination
- Operation of "Armenia's Real Estate Information System" electronic system (www.e-cadastre.am) for the conduct of real estate cadastre from 1 January 2012
- In the field of road police: reforms aimed at the introduction of electronic system for the registration of transportation means, for the submission of driving licenses, fines and payments
- A system with a "one-stop shop" principle for the extension of certificates of drugs' imports and exports has been introduced to facilitate the procedure of issuing import certificates of drugs and drug substances, to ensure the efficiency and quality of services provided to citizens
- Expansion of e-services, improvement of taxpayer service as a result of implemented major reforms in tax administration sphere.

It is noteworthy that the OGP's Independent Reporting Mechanism (hereinafter the IRM), highly valued the steps of Armenia, particularly, in introducing program budgeting, procurement process improvement, transparency of declarations of property and income, standardization of official website contents, improvement of knowledge and skills for public servants regarding the freedom of information, promotion of transparency and objectivity in the tax administration, as well as for anti-corruption measures.

Taking into account the IRM's encouragement aimed at the further development of these steps, and the unprecedented experience gained as a result of the development and implementation of the first program, the Government of the Republic of Armenia, jointly with civil society representatives, has developed the OGP-Armenia second Action plan.

It should be noted that the summary and the final approval by the Government of the Republic of Armenia (RA) coincided with the resignation of the RA Government led by the Prime Minister and the formation of the new Government. Therefore, the slight twist in the established schedule for the RA Government approval and submission is due to the above-mentioned fact.

SECOND ACTION PLAN DEVELOPMENT PROCESS

Continuing its efforts to ensure the effectiveness of the governance system, from late 2013, the Government of the Republic of Armenia initiated the OGP's second Action Plan (hereinafter the Plan) development process. The Plan was developed on the basis of the fundamental principles of the OGP initiative, as well as lessons learned from the OGP-Armenia first Action plan. The Plan was drawn up based on the recommendations of both the Government and the civil society, including areas such as mining, health, education, local self-government, freedom of information, etc.

Given the fact that the improvement of public services, efficient management of public resources and promotion of public confidence are the main challenges of the OGP, the Government of the RA in developing its second OGP Action plan was guided by the principle of overcoming the above-mentioned challenges.

Every commitment included in the Plan is a target and is selected as a result of comprehensive discussions. The project's draft version was developed based on the recommendations submitted by state agencies. Consequently, in order to obtain civil society feedback and to raise public awareness, the draft was made available at www.ogp.am web page. In parallel, on several occasions it was discussed during the relevant working group sessions (in particular, on 9 September 2013, 26 November 2013).

To move on with public discussions, on 5-6 April 2014 in Aghveran, the RA Government jointly with the "Freedom of Information Center" NGO and by the financial support of the United States Agency for International Development and the United Nations Development Program organized a seminar "OGP-Armenia: Transparency and Accountability. Partnership between the Government and the civil society". During the event, both the draft Plan and the new proposals submitted by state agencies and non-governmental organizations were discussed.

At the same time, to include new proposals in the Plan and to ensure public awareness, "Asparez" (Arena) Journalists' Club of Gyumri has organized a series of meetings, as a result of which a number of NGOs also submitted recommendations to the RA Government. For consideration and further clarification of the above mentioned recommendations, on 5 June 2014 a working meeting with representatives of state agencies and civil society was organized at the Staff of the Government. The final draft was discussed and approved during the working group session on 15 July 2014 based on the Decision of the Prime Minister No 656 of 15 July 2014.

The final public discussion of the Plan was held on 18 July 2014 in Yerevan in the scope of the event organized jointly by the Government of the Republic of Armenia and the "Freedom of Information Center" NGO with the financial support of the OSCE Office in Yerevan. The workshop, besides the members of above-mentioned working group, was also attended by several civil society and international organization representatives.

The proposals not complying with the OGP values and format are not included in the in the Plan. The proposals requiring development and adoption of new draft laws, as well as making amendments to the existing laws have not been included in the Plan as well, as the laws of the Republic of Armenia are adopted by the RA National Assembly, and the Government cannot guarantee the adoption thereof. Despite that fact, the Government of the Republic of Armenia has expressed its readiness to discuss with the civil society the possible mechanisms of implementation of the proposals not included in the plan beyond the OGP initiative.

OGP COMMITMENTS

I. ENSURING TRANSPARENCY AND ACCOUNTABILITY

| 1. Digitization and publication of data in the “Republican Geological Fund” SNCO | | |
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| Lead agency | | Ministry of Energy and Natural Resources of the Republic of Armenia |
| Other involved actors | Government | |
| | Civil society, Private sector | USAID (upon consent) |
| Status quo or problem/issue to be addressed | | The geological exploration studies of subsurface collected in the "Republican Geological Fund" SNCO, as well as the geological and other information gathered during the exploitation of minerals in the form of relevant documents (certificates, reports, drawing materials, etc.) is stored in hard copies, which restricts the availability of geological information to the public. |
| Main objective | | <p>It is planned to fully digitize the information of the fund, at the same time ensuring the digitization of new materials (maps, financial and non-financial reports and other documents).</p> <p>The program is expected to digitize over 12,000 geological reports on approximately 750 mines and 600 mineral occurrences and 8,000 mapping and drawing packages, to create a website where all the materials will be posted (in PDF, JPG, EXEL and other formats), using the information search principle. Besides, site interactive map will be created to facilitate the exploration of materials posted on the website and the materials will be pinned to the respective RA areas.</p> <p>The following information will also be posted on the above-mentioned website: on the issued mining</p> |

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| | rights of subsurface for the purpose of extracting minerals, mining rights to extract minerals from the geological study of subsurface rights, on mining rights for the extraction of underground mineral waters and metal minerals map, which is now published on the website of the RA Ministry of Energy and Natural Resources (http://www.minenergy.am). Thus the access to information for the public will be improved. | | |
| OGP challenge addressed by the commitment | Improvement of public services, More efficient management of public resources. | | |
| Is it relevant to the advancement of: | Transparency | Accountability | Public participation |
| | v | | |
| Verifiable and measurable milestones to fulfill the commitment | New or ongoing commitment | Start date: | End date: |
| 1. To digitize at least 15-20% of the fund, create internet page and post already the digitized information on that page. | New | December 2014 | June 2015 |
| 2. Studies with the relevant 2-4 employees of the fund (in parallel with the digitization). | New | December 2014 | June 2015 |
| 3. To digitize 100% of the fund. | New | December 2014 | From December 2016 on |
| 4. Public awareness campaign on the project will be organized, including printing and distributing brochures, presentation of the webpage with relevant stakeholders and other events. | New | May 2015 | Continuous |
| 5. Digitization of newly received geological and other information. | New | December 2014 | Continuous |

2. Ensuring transparency in mining

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| 2. Ensuring transparency in mining | | | | |
| Lead agency | | Ministry of Energy and Natural Resources of the Republic of Armenia | | |
| Other involved actors | Government | Ministry of Foreign Affairs of the RA, Ministry of Justice of the RA, Ministry of Economy of the RA, Ministry of Finance of the RA | | |
| | Civil society, Private sector | | | |
| Status quo or problem/issue to be addressed | | The current situation in the mining sector does not meet the contemporary requirements presented by the state and the society, particularly, the level of accountability of mining companies and the state on expenses and revenues needs improvement. | | |
| Main objective | | Joining the initiative will increase the transparency in the sector, will ensure high level of accountability, as well as improve the investment environment. | | |
| OGP challenge addressed by the commitment | | Improvement of public services, More efficient management of public resources. | | |
| Is it relevant to the advancement of: | | Transparency | Accountability | Public participation |
| | | v | v | v |
| Verifiable and measurable milestones to fulfill the commitment | | New or ongoing commitment | Start date: | End date: |
| Launch of the process of joining Exporting Industry Transparency Initiative (EITI), particularly, holding discussions, negotiations and other necessary preparatory works. | | New | October 2014 | December 2016 |

3. Ensuring public awareness about health care financing

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| Lead agency | | | | Ministry of Health of the Republic of Armenia | | | |
| Other involved actors | Government | | | | | | |
| | Civil society, Private sector | | | | | | |
| Status quo or problem/issue to be addressed | | | There is a huge gap amongst the existing developments in the health care financing system; the citizens do not know their rights and are not able to manage their rights in a variety of health care system sectors, inter alia receiving hospital care and primary health care services. Within some standards of organizing and financing the treatment those processes are described, but there are dynamic and transparent systems revealing the developments of those relations. | | | | |
| Main objective | | | To create healthcare system financial portal where people, professionals and the public may obtain information on the state-guaranteed funding, on the basic package of services, when the payment for services is due for the patient, and when not, how they can get recipes subject to state-guaranteed payment, on financial and non-financial reports and other information. | | | | |
| OGP challenge addressed by the commitment | | | Improvement of public services, More efficient management of public resources, Increasing public integrity | | | | |
| Is it relevant to the advancement of: | | | Transparency | Accountability | | Public participation | |
| | | | V | | | V | |

| Verifiable and measurable milestones to fulfill the commitment | New or ongoing commitment | Start date: | End date: |
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| Creation of financial portal of health care system <ul style="list-style-type: none"> • Over 25 reports for public • Professional areas over 1500 users • For the public all the internet users | New | September 2014 | September 2015 |

| 4. Ensuring transparency of asset and income declarations of the RA high-ranking officials | | |
|---|-------------------------------|---|
| Lead agency | | Ethics Commission of High-Ranking Officials (upon consent) |
| Other involved actors | Government | Ministry of Justice of the RA, Ministry of Finance of the RA |
| | Civil society, Private Sector | “Freedom of Information Center” NGO (upon consent), “Transparency International” anti-corruption center (upon consent) |
| Status quo or problem/issue to be addressed | | <p>The list of data of declarations on property and income of high-ranking officials subject to publicity established by the Government Decision N 1835-N of December 15, 2011 does not provide a fully transparent list of all operations of property of high-ranking officials and their affiliated persons included in the declarations. In particular, those are restricted by the price thresholds of operations.</p> <p>The Commission plans to reduce such restrictions and want to expand the list of available data to public and thus increase the accessibility of declarations to the public.</p> |
| Main objective | | Ensuring transparency of declarations of property and income of the RA High-ranking officials |

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| OGP challenge addressed by the commitment | Increasing public integrity | | | |
| Is it relevant to the advancement of: | Transparency | Accountability | Public participation | |
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| Verifiable and measurable milestones to fulfill the commitment | | New or ongoing commitment | Start date: | End date: |
| 1. Development and discussion by the civil society representatives of RA Government of the draft decision on «On making amendments to the RA Government Decision N 1835-N of December 25, 2011” | | New | September 2014 | February 2015 |
| 2. Conformity of the Plan with stakeholder agencies and the adoption of the RA Government decision. | | New | March 2015 | June 2015 |

5. Online broadcasting of the State Procurement Appeals Board sessions

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| Lead agency | | Ministry of Finance of the RA |
| Other involved actors | Government | |
| | Civil society, Private sector | |

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| OGP challenge addressed by the commitment | The monitoring results of the organization certify that the decisions of the Procurement Appeals in many occasions give way to concerns, to address which only making them public is not enough, and it is also necessary to indicate how they were adopted during the board sessions. | | |
| Main objective | Ensuring transparency of Procurement Appeals Board decision-making | | |
| OGP challenge addressed by the commitment | Improvement of public services, Increasing public integrity. | | |
| Is it relevant to the advancement of: | Transparency | Accountability | Public participation |
| | v | v | |
| Verifiable and measurable milestones to fulfill the commitment | New or ongoing commitment | Start date: | End date: |
| 1. Negotiate with private companies, clarify the scope of relevant works | New | September 2014 | December 2014 |
| 2. Develop technical task and launch procurement process | New | January 2015 | March 2015 |
| 3. Procurement Appeals Board sessions' are broadcasted online via www.gnumner.am webpage. | New | June 2015 | To be continued |

II. PROMOTION OF PUBLIC PARTICIPATION

| 6. Community microsurvey introduction in 10 communities | |
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| Lead agency | RA Marzpetarans (Regional administrations) , RA communities (upon consent) |

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| Other involved actors | Government | Ministry of Territorial Administration of the RA | | |
| | Civil society, Private Sector | UNDP (upon consent) | | |
| Status quo or problem/issue to be addressed | | Through short messages community residents get involved in local government decision-making process. Via short messages (SMS) community residents receive one or several questions about the community problems with variants of possible answers. Within 24 hours, residents are responding to inquiry by sending an SMS stating their preferred option. | | |
| Main objective | | Community micro surveys are an affordable and unique tool that will strengthen communication between the community and local self-governance bodies and will ensure the transparency in the decision-making process. | | |
| OGP challenge addressed by the commitment | | Increasing public integrity, More efficient management of public resources. | | |
| Is it relevant to the advancement of: | Transparency | Accountability | Public participation | |
| | v | | v | |
| Verifiable and measurable milestones to fulfill the commitment | | New or ongoing commitment | Start date: | End date: |
| 1. "Community micro survey" program has been introduced in 10 communities. | | New | February 2015 | June 2016 |
| 2. In all 10 communities SMS surveys have been conducted and the results have been published. | | New | July 2016 | December 2016 |

7. Ensuring open, transparent, participatory and accountable process of state policies and legislative reforms

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| Lead agency | | Staff of the RA Government |
| Other involved actors | Government | Ministry of Justice of the RA |
| | Civil society, private sector | «ARAZA» charitable NGO (upon consent) |
| Status quo or problem/issue to be addressed | | Independent research results show that the managing process of the RA public agencies sometimes has an informal nature because of the perception of the fundamental values of open governance and legal problems. This gives rise to public mistrust and civic apathy towards the country's governance and oversight. Therefore, the issue of the formation of the efficient, transparent and accountable civil society is necessary in the process of policy and legislative amendments. |
| Main objective | | <p>Making amendments in the agenda of the boards/councils of Ministries of the RA established by the protocol decision N 47 of November 20, 2008 of the RA government decision , that will:</p> <ul style="list-style-type: none"> • Separate and clarify the functions of boards and councils, will further specify the list of participants, their rights and responsibilities, • Define open and transparent formation procedures and activities of councils, as well as the standards of CSO representation and professional qualification, <p>Determine the introduction of electronic accountability system on the official websites of the RA Government and Ministries for making transparent and available the public proposals and official comments thereon, the annual reports of participatory and consultative bodies.</p> |
| OGP challenge addressed by the commitment | | <p>Improvement of public services,</p> <p>Increasing public integrity.</p> |

| Is it relevant to the advancement of: | Transparency | Accountability | Public participation | |
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| Verifiable and measurable milestones to fulfill the commitment | New or ongoing commitment | | Start date: | End date: |
| 1. Implement studies of working procedures and international practice, | New | | September 2014 | December 2014 |
| 2. Develop the proposals of changes to legal acts/ agenda, | New | | January 2015 | March 2015 |
| 3. Organize public discussions, collect new proposals, amend the package of proposals and submit to the approval of the Government, | New | | April 2015 | June 2015 |
| 4. Adoption of legal acts/ agenda changes. | New | | July 2015 | August 2015 |

| 8. Public awareness on the lawmaking activity of state governance bodies | | |
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| Lead agency | | RA Government Staff |
| Other involved actors | Government | Ministry of Justice of the RA |
| | Civil Society , Private sector | |

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| Status quo or problem/issue to be addressed | The draft legal acts are being developed by the RA agencies about which the public is sometimes not sufficiently informed. As a result, the public does not have the opportunity to get acquainted with the draft versions until their adoption, as well as to propose recommendations to responsible agencies, and thus to contribute to the amendment process. | | |
| Main objective | General online forum for the publication of draft normative legal acts developed by the government agencies to inform the public about the normative legal acts being developed by the agencies (including, by a subscription principle). The civil society will be given the opportunity to propose recommendations on the draft versions, as well as be informed about their status (i.e. whether it has been adopted or not, how it is edited, as well as the justification for non-adoption). | | |
| OGP challenge addressed by the commitment | Increasing public integrity | | |
| Is it relevant to the advancement of: | Transparency | Accountability | Public participation |
| | v | | v |
| Verifiable and measurable milestones to fulfill the commitment | New or ongoing commitment | Start date: | End date: |
| <ul style="list-style-type: none"> 1. Organizing discussions on technical solutions, setting tasks 2. Creation of legal basis for the published draft normative legal acts 3. Ensuring training for the responsible specialists of agencies 4. Publication of draft legal normative acts being developed by the agencies on the created forum | New | September 2014 | December 2016 |

III. STRENGTHENING PUBLIC INTEGRITY

| 9. Ensuring transparency of the election of Governing Boards of the RA general secondary education institutions and of the annual budget planning and expenses of RA general secondary education institutions | | |
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| Lead agency | | Ministry of Education and Science of the RA |
| Other involved actors | Government | |
| | Civil society, Private sector | «World Vision Armenia» charitable organization (upon consent) |
| Status quo or problem/issue to be addressed | | <ul style="list-style-type: none"> - The representation nature of the governing boards of the RA General education institutions (SNCOs) is sometimes violated, because there are cases when in the Governing Board a parent, who is meanwhile a pedagogue of the institution, is being elected. In that case the parent cannot be impartial, because, he/she also being a pedagogue, also works under the management of the institutions' director. In this case, the governing board is not able to operate efficiently because of the vertical and the horizontal ties existing between the members. <p>For the purpose of ensuring proportionality among the Governing Boards of the RA general education institutions, an amendment will be done to the procedure of the election to the Governing Board, according to which persons who are involved in the given school's pedagogical staff will not be nominated.</p> <ul style="list-style-type: none"> - Quite often the information on the annual budget planning and execution of the RA general education institutions is not available to the people receiving educational services of the general secondary education sector, which has a negative impact on the confidence-building environment and parent-school effective cooperation. |
| Main objective | | <ul style="list-style-type: none"> - Making amendments to the election procedure of the Governing Board of the RA general secondary education institutions, - Ensuring transparency and accountability of the budget planning of the general education services |

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| | (annual draft budget) and annual financial expenses on the web pages of secondary schools and in the corner of the announcement boards. | | |
| OGP challenge addressed by the commitment | Increasing public integrity, More efficient management of public resources | | |
| Is it relevant to the advancement of: | Transparency | Accountability | Public participation |
| | v | v | v |
| Verifiable and measurable milestones to fulfill the commitment | New or ongoing commitment | Start date: | End date: |
| 1. Creation of a working group with the participation of the representatives of the RA Ministry of Education and Science, as well as of the civil society. | New | September 2014 | October 2014 |
| 2. Amendments to the election procedures of the Governing Boards of the RA general secondary education institutions and development and approval of the ‘Procedure of the annual budget planning and report on the budget expenses of the RA general education institutions’. | New | December 2014 | March 2015 |

IV. PROMOTING ACCESS TO INFORMATION

| 10. Knowledge and capacity building of public servants in the freedom of information and anticorruption field | | |
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| Lead agency | Civil Service Council of the RA (upon consent) | |
| Other involved actors | Government | Ministry of Territorial Administration of the RA |

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| | Civil society, Private sector | «Freedom of Information Center» NGO (upon consent) «Young Lawyers Association of Armenia» NGO (upon consent) | | |
| Status quo or problem/issue to be addressed | At present, many state servants do not possess enough knowledge and skills in the sphere of fight against corruption and of freedom of information to act openly and transparently. The recommendation will help bridge the gap of information and knowledge of the officials. | | | |
| Main objective | Knowledge of 200 public servants on the fight against corruption, integrity and freedom of information will be improved, as well as the skills on the application of legislation on the freedom of information. The trainings will help the public servants to work openly and transparently, guided by the ethics rules for public servants. | | | |
| OGP challenge addressed by the commitment | Improvement of public services | | | |
| Is it relevant to the advancement of: | Transparency | Accountability | Public participation | |
| | v | v | | |
| Verifiable and measurable milestones to fulfill the commitment | New or ongoing commitment | | Start date: | End date: |
| <ol style="list-style-type: none"> 1. 10 trainings will be organized 2. 200 public servants will be trained 3. 400 questionnaires will be completed (200- at the beginning of the training, 200- at the end of) 4. Two analyses will be conducted based on the questionnaires | Ongoing | | February 2015 | December 2015 |

11. Ensuring transparency of local self government bodies of large communities

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|---|-------------------------------|--|----------------|----------------------|
| Lead agency | | RA Marzpetarans (Regional administrations), RA communities (upon consent) | | |
| Other involved agency | Government | Ministry of Territorial Administration of the RA | | |
| | Civil society, Private sector | “Asparez” (Arena) Journalists’ Club NGO (upon consent) | | |
| Status quo or problem/issue to be addressed | | Some large communities of Armenia have websites, others not, they are being updated on a quite irregular basis, LSG decisions are being published not on all websites (decisions of Community Council, orders of the community heads) or they are being published partially. The awareness raising on public discussions, hearings, sessions of the Community Council is being done improperly. The sessions of the Community Council is being broadcasted online only in the cities of Vanadzor and Gyumri, and even in some communities because of the lack of sufficient space for halls it is sometimes impossible to ensure the participation of all interested persons in the sessions of the Community Council. | | |
| Main objective | | The creation and update of internet pages, the publication of all legal acts adopted by the community authorities, the notification about the sessions of the Community Council, public discussions and hearings, as well as the online broadcasting of the sessions of Community Council will be ensured for the communities of Armenia with the population of 20, 000 and more. | | |
| OGP challenge addressed by the commitment | | Improvement of public services, Increasing public integrity. | | |
| Is it relevant to the advancement of: | | Transparency | Accountability | Public participation |

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|--|---|---------------------------|----------------|-----------------|
| Verifiable and measurable milestones to fulfill the commitment | | New or ongoing commitment | Start date: | End date: |
| 1. Fundraising for the technical equipment of online broadcasting the sessions of the Council of Elders, public discussions and LSG conferences, for reequipping the existing or creating new websites for communities with population of 20, 000 and more. Ensuring purchase process of services for creating technical equipments and websites | | New | October 2014 | July 2015 |
| 2. Creation of internet information sites for communities with population of 20,000 and more with the possibility of public comments. | | New | August 2015 | March 2016 |
| 3. Organization of trainings for the respective specialists of the communities | | New | September 2015 | February 2016 |
| 4. Launching website, online broadcasting the sessions of the Council of Elders of targeted communities and LSG conferences | | New | April 2016 | To be continued |